# QlikView

# World-Famous Hospital Uses QlikView To Ensure Clinical Excellence

> " At Cambridge University Hospitals NHS Foundation Trust, we strive for innovation in all we do. Therefore, we wanted and needed a more effective and efficient way of managing key performance and business information. We are committed to improving patient care and safety and ensuring clinical excellence. QlikView is helping us to achieve that goal. "
>
> Joe Ghosh
> Head of Performance Intelligence

## Solution Overview

**Organisation**
Cambridge University Hospitals
NHS Foundation Trust

**Industry**
Health

**Function**
One of the country's leading hospitals; one of the foremost university teaching hospitals; employs more than 7,000 staff

**Geography**
The Trust is located centrally in Cambridge, UK

**Challenges**
The Trust wanted to make Patient Level Costing available across the organisation. The Trust wanted a system which would make information more easily accessible, easier to understand and fully transparent

**Solution**
The Trust implemented QlikView in September 2007 for Patient Level Costing through its wider Business Intelligence project. It is now able to study five areas such as patient care and safety, patient experience, costing, clinical excellence and finance

**Key Benefits**
- Quick, easy to use, flexible, fully transparent
- Users are able to answer any questions raised, present information that people have never been able to easily access before
- Managers can respond to the requirements and information needs of front line staff
- Users can easily drill down to detailed patient and staff data
- Resources, activity, costs and income can be attributed to individual patients wherever possible

**QlikTech Partner**
Bellis-Jones Hill

## Executive Summary & Overview

Cambridge University Hospitals NHS Foundation Trust is home to the world-famous Addenbrooke's Hospital, which recently hit the headlines when more than a million viewers tuned in to watch a top surgeon repair a patient's hiatus hernia live on TV. (Wed 27th May)

Rated by the Healthcare Commission for providing excellent quality of services and excellent use of resources, and as 'best performing' for maternity services, Cambridge University Hospitals is one of the country's leading hospitals. It has a reputation world wide as one of the foremost university teaching hospitals and employs more than 7,000 staff.

## Challenges

As one of the largest and best known hospital Trusts in the country, the name is synonymous with excellence.

It is this continued commitment to innovation which inspired the Trust to look at making Patient Level Costing available across the organisation.

The Trust wanted a system which would make information more easily accessible, easier to understand and fully transparent.

## Selection

Performance Management specialists, Bellis-Jones Hill Healthcare Management Solutions introduced the Trust to QlikView - a powerful analysis tool capable of extracting and analysing data from any number of sources in seconds.

With complete transparency across every area of the business, users are able to make informed decisions based on detailed, reliable and relevant information that can result in thousands and even millions of pounds in savings.

**Bellis-Jones Hill**
HEALTHCARE MANAGEMENT SOLUTIONS

## Business Benefits

### Effective, Efficient and Easy-To-Use

Having implemented QlikView in September 2007 for Patient Level Costing through its wider Business Intelligence project, the hospital is now able to study five areas such as patient care and safety, patient experience, costing, clinical excellence and finance.

QlikView is used by directors, consultants, clinical nurses, ward sisters and other senior managers and is proving a real success for the Trust. Managers are now able to answer any questions raised, present information that people have never been able to easily access before and respond to the requirements and information needs of front line staff.



**"** We can easily drill down to detailed patient and staff data which means resources, activity, costs and income can be attributed to individual patients wherever possible. We have never before had that level of valuable information across our key priority areas at our fingertips, all accessible from one central portal. It has changed the way we work! **"**

Joe Ghosh
Head of Performance Intelligence

About: Cambridge University Hospitals NHS Trust
For more information about Cambridge University Hospitals NHS Trust, please visit **www.cuh.org.uk**

### About QlikTech:

QlikTech's flagship product, QlikView, simplifies analysis for everyone. QlikView works the way your mind works – making associations by connecting data from many sources in a few clicks. This patented in-memory association technology brings fast results and better decision making to a wide range of customers and industries. QlikView is intuitive to learn, simple to modify and can be deployed in less than a week.

Named the world's fastest growing Business Intelligence software vendor by IDC, QlikTech has approximately 11,714 customers in 90 countries and more than 500 partners worldwide. QlikTech was founded in Lund, Sweden, and is headquartered in Radnor, PA (USA) with direct operations throughout Europe and the Americas. QlikTech offers a fully functional, free trial of QlikView and a 30-day money-back guarantee. For more information, please visit www.qlikview.com or subscribe to the QlikView XML RSS Feed.

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